

Terms and Conditions

General

At the time of publishing all costs, itinerary details, ferry schedules and accommodation information were correct, however, these can be subject to alteration, sometimes without notice. All services and reservations provided are subject to the conditions of the principal providers and no responsibility is accepted by the Kangaroo Island Lodge for misinterpretation, unforeseen omissions or additional costs incurred, including those arising from adverse weather conditions. Refunds may not be available for unused services. The menu may change due to the availability of produce, however every effort will be made to accommodate any meal requests. Minimum number of travellers is 6 and maximum number is 10. Request for room type is not guaranteed but every effort will be made to accommodate this request. Bookings must be from one source as only one pick up destination is permitted.

Booking and Final Payment

Airfare payment due in full at time of booking. Remainder of payment and completed booking form due 14 days prior to departure date. No refund on airfare once booked however no other cancellation fee. Should numbers drop below the minimum number of 6, the tour will be cancelled and airfare forfeited. Payments can be made via cash, cheque, credit card, money order and direct deposit. A credit card bond will be required at check in for incidentals such as drinks.

Conditions of Ferry Passage

Check in is a minimum of 30 minutes prior to departure. Only Drivers are permitted on the vehicle deck. Smoking is prohibited on the vessel at all times. The Sealink Travel Group reserves the right to refuse to carry any person aboard the vessel. If you are travelling on a Spirit of Kangaroo Island service you may be travelling with freight which could include livestock or fuel.

Des's Mini Bus Disclaimer

Des's Minibus reserves the right to alter tours and change prices without notice. Prices are correct at the time of printing. Future Government charges are not included. Cancellation fees do apply. The consumption of alcohol and smoking is not permitted inside vehicle. Des's Minibus cannot be held responsible for any alteration on any day as a result of bad weather or any other factor beyond its control. Personal property is the responsibility of the traveller and lost property will be held at our depot for two days only. After that it can be collected from a central holding agency where a small fee will be required to obtain release.

Sealink Conditions of Travel and Booking

Travel must be completed within 12 months of payment. Sealink reserves the right to cancel, vary this service in any way, or substitute any ferry or other means of transport without incurring any liability. Fares, times, schedules and routes are subject to alteration, without prior notice, at the discretion of Sealink. Sealink shall not be liable for any loss or damage which may arise in the event of cancellation of this service or the abandonment of the service during the course thereof or of any deviation or delay in any service arising from any cause whatsoever. In any such event Sealink will not be liable in any way for consequential damage including but not limited to, the cost of accommodation or for any alternative means of travel which may arise and any additional expense so arising shall be the liability of the passenger. Sealink accepts no responsibility for any injury to a passenger or damage to luggage travelling on this service. Kangaroo Island is a Ligurian Bee Sanctuary, importing honey, pollen or other bee products is prohibited and a fine of up to \$10,000 may apply. Please help protect Kangaroo Island and keep it safe from pests and diseases by not bringing any bee or honey products, unwashed potatoes, vine cuttings, foxes or rabbits onto the island. Penalties may apply.

Rex Airline

Rex Airfares are based on Rex Net Pricing and Conditions. Tour itinerary cost is based on \$94.77 airfare one way including taxes. Credit card surcharge applies.

Rex Net Conditions

- Change of date and time are permitted up to 48 hours before scheduled time of departure with payment of applicable admin fee per flight sector. Fees for on-line changes are lower. No changes permitted within 48 hours before scheduled time of departure.
- Change of origin or destination and name change are not allowed.
- In the event that your fare category is not available for the changed flight, you will have to pay additional to have access to the next best fare.
- Fare is non-refundable. However if booking is cancelled at least 48 hours prior to the scheduled time of departure, you can keep your ticket open for future use by paying applicable admin fee. However travel must be completed within one year of purchase. Fee for on-line changes are lower.
- Fare is forfeited if passenger fails to complete check-in before the flight is closed (30 mins for Sydney, Melbourne & Adelaide; 20 mins for regional airports) or is not used within one year of purchase.
- Must be purchased 48 hours prior to scheduled time of departure

Please refer to <http://www.rex.com.au/FlightInfo/ConditionsOfCarriage.aspx> for Rex Airlines Conditions of Carriage.

The Kangaroo Island Lodge takes no responsibility for any charges, changes or inconveniences from partner services utilized.